



Re: Trish McCourt - Place Manager Rural: Bullsbrook, Swan Valley and Gidgegannup

I wish to introduce myself as the City of Swan's Place Manager for the Rural area.

The City of Swan realises that not 'one size fits all' and therefore is the only Local Government in Western Australia to practice the Place Management approach. This approach helps to improve customer service and community outputs. The Place Manager gets to know his/her unique place and then takes valuable information back to the City so that its Business Units can design the services and programmes that best suit that place.

As the Place Manager for the rural area, I act as a conduit between the City and the community offering advice, support, information and helpful contacts in relation to City of Swan and associated matters. Maybe you have a great idea on how to improve your 'Place' or just want someone to chat with about your individual interests as a resident, business owner, worker or visitor to the Rural Place.

When I am not out and about, I can be found most days at the City of Swan Operations Centre which is the old City of Swan Administration building across the road from Midland Brick on Great Northern Highway. On Tuesday afternoons I am usually in Gidgegannup at the office behind the Shell Garage on Toodyay Road and on Wednesday afternoons in Bullsbrook at the Mean Bean Café, Great Northern Highway .

If you do want to catch up for a chat, you can contact me on 9267 9218, 0424 024 381 or trish.mccourt@swan.wa.gov.au

I look forward to meeting with you.

Trish McCourt
Place Manager - Rural